

MYRON MIXON - SMOKERS -

MYRON MIXON SMOKERS GUARANTEE

Here at Myron Mixon Smokers, we are passionate about barbeque and stand behind each and every smoker we build and sell. All of our smokers pass Myron Mixon's championship standards for craftsmanship and are manufactured and tested to exceed our highest standards for quality. Like your treasured family recipes, our smokers are engineered to be enjoyed for generations to come.

We guarantee that our smokers will be free of defects in material and workmanship for a period of two years following date of delivery. Mechanical components (burners, valves, regulators, extraction fans, control panel, motor, bearings and gear boxes) are guaranteed by the manufacturer's vendor warranty for one year parts and labor following date of delivery.

Myron Mixon Smokers' liability and obligation is limited to repair or replacement of the product, at the discretion of Myron Mixon Smokers, provided the purchaser returns the claimed defective product to Myron Mixon Smokers or an Authorized Distributor with transportation charges prepaid and, upon examination of the product by Myron Mixon Smokers, the product is deemed defective.

This LIMITED WARRANTY SHALL NOT COVER the following: Charcoal trays, fire grates, log lighters, front and side shelves, cosmetic issues such as scratches, dents, corruptions, or discoloring by heat, abrasive and chemical cleaners, surface rust or the discoloration of surfaces. Paint is not warranted and may require touch up. RUST is not considered a manufacturing or materials defect.

This warranty extends to the original purchaser only and is non-transferable. Only consumers purchasing from one of our authorized Sales Associates may obtain coverage under the limited warranty.

Myron Mixon Smokers will not provide any warranty coverage, unless claims are in compliance with all the terms of the warranty statement included with the smoker or rotisserie purchased. The purchaser must follow the proper return procedure and, to request warranty service, will need to provide:

1. The sales receipt or other evidence of the date and purchase
2. A description of the problem
3. Written communication to Myron Mixon Smokers via email or postal mail

Because Myron Mixon Smokers cannot control the product owner's use and maintenance of equipment manufactured by Myron Mixon Smokers, this warranty does not cover: any component or part disassembled after the product is received by the owner, damage due to improper cleaning, blown fuses, gaskets, electrical elements or accessory components not installed or supplied by Myron Mixon Smokers. Wetting or hosing down the electrical boxes and elements may cause electrical failures and are not covered by warranty.

Myron Mixon Smokers will not be liable for any damage that is a result of misuse, abuse, alteration of the original design, unauthorized service or breakage of items. Myron Mixon Smokers will not be liable for any loss or consequential damage or expense accruing directly or indirectly from the use of equipment covered by this warranty including any production or product losses or other damages, which may occur as a result of equipment malfunction or failure.

This warranty is exclusive and is in lieu of all other warranties and representations, expressed or implied, and all other obligations or liabilities on the part of Myron Mixon Smokers. Myron Mixon Smokers' liability in all events is limited to, and shall not exceed, the purchase price paid.